



Easily access all your health plan details in one place

It starts with BlueAccessSM

Activate your free online account to start getting more out of your health plan benefits today.

[Benefits & Coverage](#) 1

Get full details on what your plan covers, who your plan covers and what you pay for health care.

[Claims & Balances](#) 2

View the status of your claims, get a copy of your EOB and check to see if your deductible has been met.

[Managing Your Health](#) 3

Make a personal health profile and look at information designed to help you reach your health and wellness goals.

[Find Care](#) 4

Find a doctor or hospital in your network, get directions to their offices and print your personalized results. Get answers about health care costs – even compare fees.

[Account](#) 5

Set up your account profile, update your email and choose between paper or online statements.

GET STARTED.

Follow these simple steps to log in

- Go to **bcbst.com/member**.
- Click on the “Register Now” link and answer a few quick questions.
- You’ll need your Member ID card.

Have questions or need help?

We're here to help. Call us at
the number on the back of your
Member ID card.

BlueCross BlueShield of Tennessee

1 Cameron Hill Circle | Chattanooga, TN 37402 | bcbst.com

BlueCross BlueShield of Tennessee complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

For TDD/TTY help call 1-800-848-0298.

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BlueCross BlueShield of Tennessee is a Qualified Health Plan Issuer in the Health Insurance Marketplace.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-565-9140 (TTY: 1-800-848-0298).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 800-565-9140-1 (رقم هاتف الصم والبكم: 1-800-848-0298).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-565-9140 (TTY:1-800-848-0298)。